General Manager/Con.  
N.F. Railway.  
The Chief Administrative Officers,  
All Indian Railways,  
Chairman cum Managing Director, RVNL,  
Chairman-cum-Managing Director, IRCON.

Sub:- Provision of amenities for Persons with Disabilities (PwDs) in new station buildings.  
Ref:- Board’s letter No. 2012/LM(PA)/08/04/Policy/PwDs dtd: 06.06.2013.

Vide Board’s above referred letter instructions were issued to all Zonal Railways for providing short term facilities in new stations buildings for persons with disabilities. Annexure to the letter contained detailed guidelines and relevant circulars for provision of above facilities.

As per extant instructions, long term facilities comprising of following two items are to be provided at A-1, A & B category stations:

i) Provision of facility for inter-platform transfer.  
ii) Engraving on edges of Platforms.

You will appreciate that if the above facilities are not provided at the construction stage itself, it is quite difficult to provide them later on. Therefore, all the zonal railways, PSUs are directed to provide above long term facilities for persons with disabilities in case of all future new station buildings.

DA : As above.
No.2012/LM(PA)/08/04/Policy/PwDs

The General Managers,
All Zonal Railways.

The General Manager (Const.),
Northeast Frontier Railway, Guwahati.

Chief Administrative Officer (Const.),
All Zonal Railways.

Subject: The persons with disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 -- Implementation of the provisions

Zonal Railways were asked vide Board’s letter No.96/LM(B)/2/404 dt.30.12.1998 to take action to implement the provisions of ‘The Persons with Disabilities (Equal Opportunities, Protection of Rights and Full Participation) Act, 1995 based on RDSO’s report of November, 1998. In this regard, RDSO has submitted the revised report on ‘Passenger Amenities for Passengers/Persons with Disabilities’. After considering the report, Board has approved the revised ‘Guidelines on Amenities to be provided at Railway stations and other Public Buildings for the Persons with Disabilities’. These revised Guidelines are enclosed. Railways are advised to take necessary action as per the revised Guidelines.

Please acknowledge receipt.

DA: As above

No.2012/LM(PA)/08/04/Policy/PwDs

Copy forwarded for information to:

(i) FA&CAOs, All Indian Railways.
(ii) The Principal Director of Audit, All Indian Railways.
(iii) Dy. Comptroller and Auditor General of India (Railways), Room No. 224, Rail Bhavan, New Delhi.

For Financial Commissioner / Railways

Copy to: (i) ED/EEM, ED(T&C), ED/Works, ED/WP, EDCE(G), EDCE(P), EDCE(B&S), EDPM, ED/Tele, EDME/Coaching, ED/L&A-I, ED/L&A-II.
(ii) I(X) I, F(X) II, TG-III, TG-IV, Electrical (G), Telecom, M(C) Branches, Railway Board.
(iii) MD/IRCON, MD/RVNL, MD/RITES, RLDA, IRSDC, MRVC.