

**GOVERNMENT OF INDIA/BHARAT SARKAR  
MINISTRY OF RAILWAYS/RAIL MANTRALAYA  
(RAILWAY BOARD)**

No. TC-I/2004/104/1-pt.1

New Delhi, dt. 29.03.2010

**Chief Commercial Managers**  
All Indian Railways

**Sub : Extension of E-payment facility to Agents and signing  
of Agreement by the Agents of the customers.**

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Few Railways have requested to extend E-payment facility to Agents of the customers.

The matter has been examined in Board and in this connection, it is to advise that the E-payment facility cannot be extended to Agents of the customer at present.

(This disposes off E.Coast Railway's letter No. CCM/171/E-payment/Policy dated 04.03.10)

*Ashima Mehrotra*  
29/3/10

**(Aashima Mehrotra)**  
**Joint Director, Traffic Comml.(Rates)**  
**Railway Board**