

Government of India (Bharat Sarkar)  
Ministry of Railways (Rail Mantralaya)  
(Railway Board)  
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Commercial Circular No. 27 of 2016

No.TCII/2003/2015/Comp Project

New Delhi, dated 20.05.2016

The General Managers  
All zonal Railways

Sub: Cancellation of PRS counter tickets through IRCTC website and through 139 and collection of refundable amount across the PRS counter within the prescribed time limit –

Reference Board's Commercial Circular No. 20 & 20A of 2016 on the above subject, it has now been decided to allow cancellation of PRS counter tickets through IRCTC website or through 139 and collection of refundable amount across the PRS counter within the prescribed time limit for RAC and waitlisted tickets also on the following terms and conditions:-

- (i) Online cancellation or cancellation through 139 of RAC/Wait Listed PRS counter tickets shall be permitted only up to 30 minutes before the scheduled departure of the train. Refund of fare across the PRS counter within the prescribed time limit shall be permissible only on surrendering of original PRS counter tickets.
  - (ii) Now confirmed /RAC/Wait Listed PRS counter tickets shall be cancelled through IRCTC website or through 139 within the prescribed time limit mentioned in the Refund Rule,2015.
  - (iii) Other terms and conditions will remain same as mentioned in commercial circular Nos. 20 & 20A of 2016.
2. This scheme shall be implemented with effect from 24.05.2016.
  3. This issues with the concurrence of Finance Directorate of Ministry of Railways.

V.S.  
20/5/16

(Vikram Singh)  
Director Passenger Marketing  
Railway Board

No.TCII/2003/2015/Comp Project

New Delhi, dated 20.05.2016

Copy forwarded to:

1. Dy. Comptroller & Auditor General of India (Railways), Room No.224, Rail Bhavan, New Delhi.
2. FA&CAOs, All Indian Railways.
3. Principal Directors of Audit, All Indian Railways.

20/5/16

For Financial Commissioner/Railways

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No.TCII/2003/2015/Comp Project

New Delhi, dated 20.05.2016

Copy forwarded for information & necessary action to:

1. CCMs, All Indian Railways.
2. CCMs (PM), All Indian Railways.
3. CRB,MT,FC,Secretary,DG/RHS,Railway\Board.AM(B),Adv(Finance),AM(TT),AM(C), Adv(Vig),ED(A),EDF(C),ED(Chg.),ED(C&IS), EDTC(R), EDV(T), ED/Safety, DPR and TC(CR), V(SS), PR, TG-I, TG-V & F(C) Branches, Railway Board.
4. General Manager, Centre for Railway Information System (CRIS), Chanakyapuri, N.Delhi.
5. The Chairman & Managing Director, Indian Railways Catering & Tourism Corp., 11<sup>th</sup> floor, B-148, Statesman House, Barakhamba Road, N.Delhi-110 001.
6. Director General, Railway Staff College, Vadodara.
7. Managing Director, Konkan Railway Corporation Ltd., Belapur Bhavan,Plot No.6, Sector11, CBD Belapur, Navi Mumbai-400 014.
8. General Manager, Metro Railway, 33/1, J.L. Nehru Road, Kolkata-700071.
9. Chief Commissioner of Railway Safety, Lucknow.
10. BEML LTD. Bangalore Complex, P.B.No 7501, New Thippasandra Post, Bangalore-560075.

VS  
20/5/16

(Vikram Singh)

Director Passenger Marketing  
Railway Board