Controller of Stores
All Zonal Railways & PUs.

Sub: Inspection by RITES.


Procurement of quality material have been engaging the attention of Railway Board for quite sometime with the purpose of achieving reliability and maintenance of assets with zero failure rates. Inspecting agency plays a vital role in ensuring the supply of quality materials. In the above background a meeting was called with RITES to evolve the means for improving the system of inspection. After deliberations, it has been decided to implement the following improvement in the system of inspection.

1. To issue inspection certificate with reasons of rejections even in case of rejection which involves full lot.

2. The inspection certificate will have additional column for the cumulative quantity offered required for vendor evaluation.

3. To supply one set of test result as a part of inspection certificate so that results can be compared if materials are re-inspected at consignee’s end.

4. RITES have agreed to provide feedback for any changes, if required, in specification to Purchase Office in addition to RDSO/Consumers department of Railways, for improvement in specifications further.

You are requested to confirm implementation of above so as to bring improvement in quality of stores supplied by vendors where inspection is by RITES.

You are also requested to issue suitable instructions to field units to submit monthly report on quality of stores where inspection carried out by RITES. Quality report in regard to improvement may also be submitted to Board.

Copy to Shri J.S. Azad Executive Director (QA) for information and necessary action.