



# Railway Protection Force



The Railway Protection Force (RPF) has been constituted under the RPF Act, 1957 (as amended in the year 1985 and 2003) for better protection and security of railway property, passenger areas, passengers and matters connected therewith. RPF functions under the Ministry of Railways.

RPF is empowered under the 'Railway Property (Unlawful Possession) Act, 1966' to deal with cases of theft, dishonest misappropriation and unlawful possession of railway property. RPF is also empowered under the Railways Act 1989 to deal with offences related to roof traveling, touting, unauthorized entry into coaches earmarked for ladies, unauthorized vending, trespass etc.

Policing on the Railways is the statutory responsibility of States which is discharged through the Government Railway Police (GRP), which functions in respective States for registration of cases, their investigation and maintenance of law & order within railway premises as well as running trains. 50% of the expenditure on GRPs is shared by the Railways with respective States.

### Round the clock security related assistance to passengers by RPF-

• **All India RPF Help-Line-** Security Helpline 182 has been set up through Security Control Rooms of RPF to provide round the clock security related assistance to passengers. Passengers can dial the three digit no. Another Security Helpline i.e. 1800111322 is also functioning from Railway Board/New Delhi to render security related assistance to passengers.

Important telephone numbers for Security related assistance.

Phone	Phone (DoT)
Government Railway Police (GRP) Helpline	1512
Security Helpline	182, 1800111322 (Toll Free)
Security Control Room/Railway Board	011- 23303983
	011- 23303784
Auto Fax	011-23303748
	011- 23387981

• **Twitter-** Complaints/suggestions, relating to Security, received through MR Twitter handle **@RailMinIndia**, are swiftly attended and necessary follow-up action is initiated.

• **Rescue of children-** A Standard Operating Procedure (SOP) on care and protection of children on railways has been prepared jointly by the Ministry of Railways and the Ministry of Women and Child Development (MWCD). 35 railway stations have been identified for setting up of Child Help Desks/Kiosks to be manned by the Child-line India Foundation, (CIF) an NGO nominated by the Ministry of WCD.

• **Tourists Security Help Desks-** have been set up at Allahabad, Varanasi, Ayodhya, Dehradun, Haridwar and Dwarka in first phase to assist tourists. Apart from providing security related assistance to Tourists, all possible help & assistance on other matters are also being extended to passengers.

• **Other measures-** Measures initiated by RPF for security of passengers and passenger area include escorting of trains, including ladies compartments of suburban trains, access control at important railway stations, vigil on station platforms, yards and circulating areas against antisocial elements, surveillance through CCTV cameras, detection of passenger related crime and arrest of criminals who are handed over to GRP for further legal action. Liaison/coordination is maintained with GRP/State Police/Central Intelligence Agencies to strengthen railway security.