



## Railway Protection Force



The Railway Protection Force (RPF) has been constituted under the RPF Act, 1957 (as amended in the year 1985 and 2003) for better protection and security of railway property, passenger areas, passengers and matters connected therewith. RPF functions under the Ministry of Railways.

RPF is empowered under the 'Railway Property (Unlawful Possession) Act, 1966' to deal with cases of theft, dishonest misappropriation and' unlawful possession of railway property. RPF is also empowered under the Railways Act, 1989 to deal with offences related to roof traveling, touting, unauthorized entry into coaches earmarked for ladies, unauthorized vending, trespass, etc.

Responsibility of registering and investigating FIRs in theft and robbery cases is that of Government Railway Police (GRP) of different States and not of RPF. Prevention of such crime is also responsibility of GRPs of concerned States. RPF assists passengers in getting their FIRs registered with the GRP Police Stations having jurisdiction and also responds in distress when a call is made at Security Helpline 182.

### Round the clock security related assistance to passengers by RPF-

**All India RPF Help-Line-** Round the clock security related assistance is being rendered by RPF to passengers through Security Helpline 182. This Security Helpline is operationalised through Divisional Security Control Rooms of RPF. During the year 2017, a total of 16,207 calls were handled at Security Helpline 182 over Indian Railways. Upgradation of security helpline is underway at an estimated cost of Rs.5.59 crore with a view to have features like automated phone call distribution system, auto generated SMS, computerised registration of complaints, voice recording, dashboard, etc. Proof of concept has been completed at 05 locations i.e. Bhopal, Pune, Delhi, Allahabad and Jaipur and remaining 65 locations will be upgraded soon.

**Twitter-** Security related complaints/suggestions, received through MR Twitter handle **@RailMinIndia**, are swiftly attended and necessary follow-up action is initiated.

**Rescue of children-** To ensure safety and security of children, a Standard Operating Procedure (SOP), on care and protection of children on railways, has been jointly prepared by the Ministry of Railways and the Ministry of Women and Child Development (MoWCD). Under the SOP, Railways provided space for setting up of Child Help Desk/Kiosk (CHD) at the 35 nominated stations. Setting up of Child Help Desks has been further approved to cover 53 more railway stations. Extension of above scheme to another 174 railway stations is also under consideration in consultation with the Min. of Women & Children.

The rescued children (boys or girls) are kept in safe custody of RPF/GRP/ Railway employee at station with

the help of NGO nominated by the MoWCD and produced before concerned District Child Welfare Committee for further action. During the year 2017 a total of 11178 children were rescued by the RPF.

**Women security-** 2018 has been declared by Hon'ble Minister of Railways as the year for a focused effort across Indian Railways to collectively strive for safety of women passengers.

An Action Plan has been chalked out to strengthen security of women passengers over Indian Railways. Under the Action Plan, special measures have been initiated which include upgradation of All India Security Helpline 182, installation of CCTV cameras in ladies coaches of sub-urban trains, provision of CCTV camera on platform to cover ladies coaches during halt of trains, initiation of proposal for amendment in the Railways Act to ensure enhanced punishment for offences pertaining to women, deployment of women police personnel in sub-urban trains during night hours, recruitment of women in RPF and special drives under the Railways Act to prosecute offenders.

A three member committee has been constituted at Railway Board level to supervise and monitor implementation of Action Plan for women security. Similar committees have been formed at Zonal and Divisional level for implementation of Action. Plan at Zonal and Divisional level for strengthening of women security.

**Other measures-** Measures initiated by RPF for security of passengers and passenger area include escorting of trains, including ladies compartments of suburban trains, access control at important railway stations, vigil on station platforms, yards and circulating areas against antisocial elements, surveillance through CCTV cameras, prosecution of offenders under the provisions of the Railways Act, detection of passenger related crime and arrest of criminals who are handed over to GRP for further legal action. Liaison/coordination is maintained with GRP/State Police/Central Intelligence Agencies to strengthen railway security.

### Important telephone no.

Phone	Phone (DoT)
Government Railway Police (GRP) Helpline	1512
Security Helpline	182
Security Control Room/ Railway Board	011- 23303983
	011- 23303784
Auto Fax	011-23303748
	011- 23387981

