



Swachh Rail, Swachh Bharat Abhiyaan

Assessment of Cleanliness Standards of
Major Railway Stations based on the
Survey of Passengers

Results Based on

PRELIMINARY REPORT

Survey Conducted by
Indian Railway Catering & Tourism Corporation
Through TNS India Pvt. Ltd.

Commissioned By
Railway Board, Ministry of Railways,
New Delhi 110001

March, 2016

Indian Railways is the third largest rail network with 66,000 route kilometres covering more than 8000 stations. Consequent to the launch of ‘Swachh Bharat Abhiyan’ on 2nd Oct’2014 by Hon’ble Prime Minister Sh. Narendra Modi, Indian Railways had launched ‘Swachh Rail Swachh Bharat Abhiyan’ to achieve the vision of ‘Clean India’ by 2nd Oct’ 2019, the 150th Birthday of Mahatma Gandhi.

In the Rail Budget presented in Feb’2015 and 2016, series of measures to improve the cleanliness on stations were announced to take forward the momentum on ‘Swachh Rail Swachh Bharat’. One of the measures given in Feb’2016 Budget is *ranking of A1 and A category stations based on regular periodic third party audit and feedback from passengers*. Ministry of Railway (Environment and Housekeeping Management Directorate, Railway Board) commissioned a passenger feedback survey on cleanliness at major railway stations. The task of survey was entrusted to Indian Railway Catering and Tourism Corporation (IRCTC), who engaged M/s TNS India Pvt. Ltd. for undertaking this work.

75 A1 category and 332 A category stations (407 stations in all) were taken up for survey on cleanliness of stations based on passenger feedback. Additionally, feedback from the non-railway survey providers at stations and Railway officials who are part of the Service Improvement Group (SIG) at stations were also captured in the survey.

The survey was conducted through interviews with respondents (passengers) on the questionnaire on cleanliness indicators, which was done face to face by survey teams by visiting each of the 407 stations across 16 Zonal Railways. Every passenger was asked to rate the cleanliness of stations objectively on 40 different cleanliness parameters. These parameters pertained to Infrastructure & enabling provision, Processes & methodology and Outcomes connected with cleanliness.

The rating on parameters was taken on scale of 1 to 5 where 1 stood for ‘Poor’ and 5 for ‘Excellent’. ‘Did not know’ or ‘Did not experience’ was also available as an option. Weightage for each parameter was derived by regression analysis and scores calculated accordingly. Finally all weighted parameter scores were added to arrive at the final rating for each of the 407 stations. This final rating score was then spread on a scale of 0 to 1000. The scores and colour code adopted for ranking cleanliness levels of railway stations are as under-

Table-1

Cleanliness Levels	Score range	Color Code
Level 1	750 and above	Dark Green
Level 2	600 to 749	Light Green
Level 3	500 to 599	Yellow
Level 4	400 to 499	Orange
Level 5	Below 400	Red

Purely based on the passenger feedback on the cleanliness of stations and the analysis there-of, 407 major stations have been given rankings in accordance with Table-1 as per the Preliminary Report submitted by the survey agency through IRCTC to Ministry of Railways for scrutiny and further action. The summary of cleanliness level at A1 and A category railway stations is given in Table-2. The cleanliness ranking order of 75 A1 & 332 A category stations is given in Table- 3 & 4 respectively.

In compliance of the announcement in Railway Budget 2016-17, Sri Suresh Prabhakar Prabhu, Hon'ble Minister of Railways in the presence of Sri Manoj Sinha, Hon'ble Minister of state for Railways, has e-released the ranking of major railway stations on cleanliness, as given in the Preliminary Report, at the Conference Hall, Rail Bhawan, Ministry of Railways at 15:15 hrs on the 17th March 2016 (Thursday).

Final report, which will also factor in the existing infrastructure, responses from Rly staff and non-railway service providers, is expected to be submitted to Ministry of Railways by IRCTC shortly. After the scrutiny of the final report, Ministry of Railways will take further action for improving the cleanliness standards at major stations of Indian Railways.

Table-2

Cleanliness Levels	A1 Category		A Category	
	Nos.	%	Nos.	%
Level 1	3	4 %	10	3 %
Level 2	23	31 %	69	21 %
Level 3	30	40 %	136	41 %
Level 4	18	24 %	90	27 %
Level 5	1	1 %	27	8 %
TOTAL	75		332	

Table-3

Cleanliness Ranking Order based on Passenger Feedback A1 category (75 Stations)			
Station Name (Stn Code)	Division	Railway	Level
Surat(ST)	Mumbai Central	WR	Level 1
Rajkot(RJT)	Rajkot	WR	Level 1
Bilaspur Jn.(BSP)	BSP	SER	Level 1
Solapur(SUR)	SUR	CR	Level 2
Mumbai Central (Main)(BCT)	Mumbai Central	WR	Level 2
Chandigarh(CDG)	UMB	NR	Level 2
Bhubaneswar(BBS)	KUR	ECoR	Level 2
Vadodra(BRC)	Vadodra	WR	Level 2

**Cleanliness Ranking Order based on Passenger Feedback
A1 category (75 Stations)**

Station Name (Stn Code)	Division	Railway	Level
Madurai Jn.(MDU)	MDU	SR	Level 2
New Jalpaiguri(NJP)	KIR	NFR	Level 2
Yesvantpur(YPR)	SBC	SWR	Level 2
Ernakulam jn(ERS)	TVC	SR	Level 2
Coimbatore Jn.(CBE)	SA	SR	Level 2
Bangalore City(SBC)	SBC	SWR	Level 2
KACHEGUDA(KCG)	HYB	SCR	Level 2
Haridwar(HW)	MB	NR	Level 2
Anand Vihar Terminal(ANVT)	DLI	NR	Level 2
JABALPUR(JBP)	JBP	WCR	Level 2
Tatanagar(TATA)	CKP	SER	Level 2
Jammu Tawi(JAT)	FZR	NR	Level 2
Lucknow Jn.(LJN)	Lucknow	NER	Level 2
Lokmaya Tilak (T)(LTT)	BB	CR	Level 2
SECUNDERABAD JnN(SC)	SC	SCR	Level 2
Puri(PURI)	KUR	ECoR	Level 2
Kozhikkode(CLT)	PGT	SR	Level 2
Dadar(DR)	BB	CR	Level 2
Kalyan(KYN)	BB	CR	Level 3
Dehraun(DDN)	MB	NR	Level 3
Chennai Central(MAS)	MAS	SR	Level 3
CST Mumbai(CSTM)	BB	CR	Level 3
Jhansi(JHS)	JHS	NCR	Level 3
Tiruvananthapuram Central(TVC)	TVC	SR	Level 3
Thane (TNA)	BB	CR	Level 3
Chennai Egmore(MS)	MAS	SR	Level 3
Allahbad(ALD)	ALD	NCR	Level 3
Gorakhpur Jn.(GKP)	Lucknow	NER	Level 3
Patna Jn.(PNBE)	DNR	ECR	Level 3
TIRUPATI(TPTY)	GTL	SCR	Level 3
Ajmer()	Ajmer	NWR	Level 3
BHAGALPUR(BGP)	MLDT	ER	Level 3
Jodhpur(JU)	Jodhpur	NWR	Level 3
Visakhapatnam(VSKP)	WAT	ECoR	Level 3
Lucknow (LKO)	LKO	NR	Level 3
Ahmedabad(ADI)	Ahmedabad	WR	Level 3
VIJAYWADA(BZA)	BZA	SCR	Level 3
Gaya Jn.(GYA)	MGS	ECR	Level 3
HYDERABAD(HYB)	SC	SCR	Level 3
Chhapra Jn.(CPR)	Varanasi	NER	Level 3
Agra Cantt(AGC)	AGC	NCR	Level 3
Kharagpur(KGP)	KGP	SR	Level 3
Jaipur(JP)	Jaipur	NWR	Level 3
Dhanbad Jn.(DHN)	DHN	ECR	Level 3
Gwalior(GWL)	JHS	NCR	Level 3
Ludhiana(LDH)	FZR	NR	Level 3
NEW DELHI(NDLS)	DLI	NR	Level 3
Ambala Cantt Jn.(UMB)	UMB	NR	Level 3
Amritsar(ASR)	FZR	NR	Level 4

**Cleanliness Ranking Order based on Passenger Feedback
A1 category (75 Stations)**

Station Name (Stn Code)	Division	Railway	Level
Bareilly(BE)	MB	NR	Level 4
Howrah(HWH)	HWH	ER	Level 4
Bandra Terminus(BDTS)	Mumbai Central	WR	Level 4
Mathura Jn.(MTJ)	AGC	NCR	Level 4
Nagpur(NGP)	NGP	CR	Level 4
Darbanga Jn.(DBG)	SPJ	ECR	Level 4
DELHI JN.(DLI)	DLI	NR	Level 4
Varanasi(BSB)	LKO	NR	Level 4
Raipur(R)	R	SCR	Level 4
Thrisur(TCR)	TVC	SR	Level 4
Muzaffarpur Jn.(MFP)	SEE	ECR	Level 4
BHOPAL(BPL)	BPL	WCR	Level 4
Kanpur Central(CNB)	ALD	NCR	Level 4
SEALDAH(SDAH)	SDAH	ER	Level 4
H. NIZAMUDDIN(HNZM)	DLI	NR	Level 4
GUWAHATI(GHY)	LMG	NFR	Level 4
Mughalsarai Jn.(MGS)	MGS	ECR	Level 4
Pune(PA)	PA	CR	Level 5

Table-4

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Beas(BES)	FZR	NR	Level 1
Gandhidham(GIM)	Ahmedabad	WR	Level 1
Vasco-Da-Gama(VSG)	UBL	SWR	Level 1
Jamnagar(JAM)	Rajkot	WR	Level 1
Kumbakonam(KMU)	TPJ	SR	Level 1
Nasik Road(NKRD)	BSL	CR	Level 1
Salem Jn(SA)	SA	SR	Level 1
Ankleshwar(AKV)	Vadodra	WR	Level 1
Kathgodam(KGM)	Izzatnagar	NER	Level 1
Kovilpatti(CVP)	MDU	SR	Level 1
Erode Jn.(ED)	SA	SR	Level 2
Tiruchchirapalli Jn.(TPJ)	TPJ	SR	Level 2
Bangarpet(BWT)	SBC	SWR	Level 2
Sainagar Shirdi(SNSI)	SUR	CR	Level 2
Kota(KOTA)	KOTA	WCR	Level 2
HABIBGANJ(HBJ)	BPL	WCR	Level 2
Virudhnagar Jn.(VPT)	MDU	SR	Level 2
Mettupalaiyam(MTP)	SA	SR	Level 2
Thanjavur Jn(TJ)	TPJ	SR	Level 2
Burhanpur(BAU)	BSL	CR	Level 2
Veraval(VRL)	Bhavnagar	WR	Level 2
Anand (ANND)	Vadodra	WR	Level 2
NELLORE(NLR)	BZA	SCR	Level 2

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Mayiladuthurai Jn.(MV)	TPJ	SR	Level 2
Karur Jn.(KRR)	SA	SR	Level 2
Alwar(AWR)	Jaipur	NWR	Level 2
Chalisingaon(CSN)	BSL	CR	Level 2
Mahesana(MSH)	Ahmedabad	WR	Level 2
Panvel(PNVL)	BB	CR	Level 2
Lalgarh(LGH)	Bikaner	NWR	Level 2
Champa Jn.(CPH)	BSP	SECR	Level 2
Palakkad Jn(PGT)	PGT	SR	Level 2
Mysore(MYS)	MYS	SWR	Level 2
Surendranagar(SUNR)	Rajkot	WR	Level 2
Udhampur(UHP)	FZR	NR	Level 2
Durgapur(DGR)	ASN	ER	Level 2
New Bhuj(NBVJ)	Ahmedabad	WR	Level 2
Kengeri(KGI)	SBC	SWR	Level 2
Ahmednagar(ANG)	SUR	CR	Level 2
Baruch(BH)	Vadodra	WR	Level 2
Rourkela(ROU)	CKP	SER	Level 2
Kanniyakumari(CAPE)	TVC	SR	Level 2
Nagda(NAD)	Ratlam	WR	Level 2
Bokaro Seel City(BKSC)	ADA	SER	Level 2
Nagercoil Jn(NCJ)	TVC	SR	Level 2
Katihar Jn.(KIR)	KIR	NFR	Level 2
Hubli(UBL)	UBL	SWR	Level 2
Dehri-on-Sone(DOS)	MGS	ECR	Level 2
Viramgam(VG)	Ahmedabad	WR	Level 2
Jalgaon(JL)	BSL	CR	Level 2
Nadiad(ND)	Vadodra	WR	Level 2
Shoranur Jn.(SRR)	PGT	SR	Level 2
Katpadi(KPD)	MAS	SR	Level 2
Kishanganj(KNE)	KIR	NFR	Level 2
Nanded(NED)	NED	SCR	Level 2
Gandhibagar-jp(GADJ)	Jaipur	NWR	Level 2
Rameswaram(RMM)	MDU	SR	Level 2
Nagaur(NGO)	Jodhpur	NWR	Level 2
Parbhani Jn.(PBN)	NED	SCR	Level 2
Rudrapur City(RUPC)	Izzatnagar	NER	Level 2
Bhavnagar Terminus(BVC)	Bhavnagar	WR	Level 2
Navsari(NVS)	Mumbai Central	WR	Level 2
Parashnath(PNME)	DHN	ECR	Level 2
Latur(LUR)	SUR	CR	Level 2
YADGIR(YG)	GTL	SCR	Level 2
CUTTAK(CTC)	KUR	ECOR	Level 2
Bongaigaon(BNGN)	RNY	NFR	Level 2

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Hanumangarh Jn(HMH)	Bikaner	NWR	Level 2
Bikaner(BKN)	Bikaner	NWR	Level 2
Kottayam (KTYM)	TVC	SR	Level 2
Devangere(DVG)	MYS	SWR	Level 2
LUMDING(LMG)	LMG	NFR	Level 2
Palanpur(PNU)	Ahmedabad	WR	Level 2
Dindigul Jn.(DG)	MDU	SR	Level 2
Jalna(J)	NED	SCR	Level 2
Kasargod(KGQ)	PGT	SR	Level 2
Patiala(PTA)	UMB	NR	Level 2
Rangiya Jn.(RNY)	RNY	NFR	Level 2
Sri Ganganagar(SGNR)	Bikaner	NWR	Level 2
CUDDAPAH(HX)	GTL	SCR	Level 3
Udaipur City(UDZ)	Ajmer	NWR	Level 3
New Coochbehar(NCB)	APDJ	NFR	Level 3
BHADRAK(BHC)	KUR	ECoR	Level 3
Hospet(HPT)	UBL	SWR	Level 3
Khurda Road(KUR)	KUR	ECoR	Level 3
SSP Nilayam(SSPN)	SBC	SWR	Level 3
Barpeta Road(BPRD)	RNY	NFR	Level 3
Tirunelveli Jn.(TEN)	MDU	SR	Level 3
Bhusawal(BSL)	BSL	CR	Level 3
SILCHAR(SCL)	LMG	NFR	Level 3
Valsad(BL)	Mumbai Central	WR	Level 3
Kollam Jn.(QLN)	TVC	SR	Level 3
Chengannur(CNGR)	TVC	SR	Level 3
Tiruppur(TUP)	SA	SR	Level 3
Firozpur Cantt(FZR)	FZR	NR	Level 3
Villupuram Jn.(VM)	TPJ	SR	Level 3
Krishnarajapuram(KJM)	SBC	SWR	Level 3
Vapi(VAPI)	Mumbai Central	WR	Level 3
Rayagada(RGDA)	WAT	ECoR	Level 3
Phulera(FL)	Jaipur	NWR	Level 3
Bangalore Cantt(BNC)	SBC	SWR	Level 3
Koderma(KQR)	DHN	ECR	Level 3
Kalka(KLK)	UMB	NR	Level 3
Jajpur-Keonjhar Road(JJKR)	KUR	ECoR	Level 3
Alipurduar Jn.(APDJ)	APDJ	NFR	Level 3
HOSHANGABAD(HBD)	BPL	WCR	Level 3
Sawai Madhopur(SWM)	KOTA	WCR	Level 3
Barauni Jn.(BJU)	SEE	ECR	Level 3
Miraj(MRJ)	PA	CR	Level 3
ITARSI(ET)	BPL	WCR	Level 3

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
New Alipurduar(NOQ)	APDJ	NFR	Level 3
Nagarsol(NSL)	NED	SCR	Level 3
Chengalpattu Jn.(CGL)	MAS	SR	Level 3
Amravati(AMI)	BSL	CR	Level 3
Rani(RN)	Ajmer	NWR	Level 3
Udhana(UDN)	Mumbai Central	WR	Level 3
Khalilabad(KLD)	Lucknow	NER	Level 3
TENALI JN.(TEL)	BZA	SCR	Level 3
Alapuzzha(ALLP)	TVC	SR	Level 3
Hatia(HTE)	RNC	SER	Level 3
Daund(DD)	SUR	CR	Level 3
ELURU(EE)	BZA	SCR	Level 3
Aburoad(ABR)	Ajmer	NWR	Level 3
Shimoga Town(SMET)	MYS	SWR	Level 3
Aluva (AWY)	TVC	SR	Level 3
Kopargaon(KPG)	SUR	CR	Level 3
Gonda Jn.(GD)	Lucknow	NER	Level 3
Sambalpur(SBP)	SBP	ECOR	Level 3
Asansol(ASN)	ASN	ER	Level 3
ROHTAK(ROK)	DLI	NR	Level 3
Kolkata Terminal(KOAA)	SDAH	ER	Level 3
PIPARIYA(PPI)	JBP	WCR	Level 3
SAMALKOT JN.(SLO)	BZA	SCR	Level 3
DELHI CANTT(DEC)	DLI	NR	Level 3
Jorhat Town(JTTN)	TSK	NFR	Level 3
Rajpura Jn.(RPJ)	UMB	NR	Level 3
Ranchi(RNC)	RNC	SER	Level 3
Bathinda Junction(BTI)	UMB	NR	Level 3
Purnea Jn.(PRNA)	KIR	NFR	Level 3
BRAHMAPUR(BAM)	KUR	ECOR	Level 3
Hardoi(HRI)	MB	NR	Level 3
Aurangabad(AWB)	NED	SCR	Level 3
Thalassery (TLY)	PGT	SR	Level 3
Tuticorin(TN)	MDU	SR	Level 3
Tambaram(TBM)	MAS	SR	Level 3
MAIHAR(MYR)	JBP	WCR	Level 3
Malda Town(MLDT)	MLDT	ER	Level 3
MANCHIRYAL(MCI)	SC	SCR	Level 3
Gondia(G)	NGP	SECR	Level 3
Lalitpur(LAR)	JHS	NCR	Level 3
Mokama(MKA)	DNR	ECR	Level 3
Bellary(BAY)	UBL	SWR	Level 3
Chakki Bank(CHKB)	FZR	NR	Level 3

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Mangalore Central(MAQ)	PGT	SR	Level 3
Digha(DGHA)	KGP	SER	Level 3
Kannur(CAN)	PGT	SR	Level 3
Kamakhya(KYQ)	LMG	NFR	Level 3
Bina(BINA)	BPL	WCR	Level 3
TUNI(TUNI)	BZA	SCR	Level 3
JAMALPUR(JMP)	MLDT	ER	Level 3
Suratgarh(SOG)	Bikaner	NWR	Level 3
RAJAHMUNDRY(RJY)	BZA	SCR	Level 3
Basti(BST)	Lucknow	NER	Level 3
Hajipur Jn.(HJP)	SEE	ECR	Level 3
KARNAL(KUN)	DLI	NR	Level 3
Deoria Sadar(DEOS)	Varanasi	NER	Level 3
Wardha(WR)	NGP	CR	Level 3
Siliguri Jn.(SGUJ)	KIR	NFR	Level 3
Falna(FA)	Ajmer	NWR	Level 3
NIZAMABAD(NVB)	HYB	SCR	Level 3
RENIGUNTA(RU)	GTL	SCR	Level 3
Payyannur(PAY)	PGT	SR	Level 3
Barabanki(BBK)	LKO	NR	Level 3
Manmad(MMR)	BSL	CR	Level 3
REWA(REWA)	JBP	WCR	Level 3
Sirhind Jn.(SIR)	UMB	NR	Level 3
Vadakara(BDJ)	PGT	SR	Level 3
Chandausi(CH)	MB	NR	Level 3
Moradabad(MB)	MB	NR	Level 3
Chittorgarh Jn.(COR)	Ratlam	WR	Level 3
DIMAPUR(DMV)	LMG	NFR	Level 3
Khandwa(KNW)	BSL	CR	Level 3
VIDISHA(BHS)	BPL	WCR	Level 3
SONIPAT(SNP)	DLI	NR	Level 3
KAKINADA TOWN(CCT)	BZA	SCR	Level 3
Belgaum(BGM)	UBL	SWR	Level 3
Kayankulam Jn.(KYJ)	TVC	SR	Level 3
DAMOH(DMO)	JBP	WCR	Level 3
Kanhangad(KZE)	PGT	SR	Level 3
Betul(BZU)	NGP	CR	Level 3
Tiruvalla(TRVL)	TVC	SR	Level 3
Mangalore Jn.(MAJN)	PGT	SR	Level 3
BHIMAVARAM TOWN(BVRT)	BZA	SCR	Level 3
Barmer(BME)	Jodhpur	NWR	Level 3
Mou Jn.(MAU)	Varanasi	NER	Level 3
Faizabad(FD)	LKO	NR	Level 3

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Ballarshah(BPQ)	NGP	CR	Level 3
DELHI SARAI ROHILLA(DEE)	DLI	NR	Level 3
Jaisalmer(JSM)	Jodhpur	NWR	Level 3
Orai(ORAI)	JHS	NCR	Level 3
ONGOLE(UGL)	BZA	SCR	Level 3
SATNA(STA)	JBP	WCR	Level 3
JASIDIH(JSME)	ASN	ER	Level 3
Chandrapur(CSD)	NGP	CR	Level 3
Arakkonam Jn.(AJJ)	MAS	SR	Level 3
TADEPALLIGUDEM(TDD)	BZA	SCR	Level 3
New Farakka(NFK)	MLDT	ER	Level 3
Pali Marwar(PMY)	Jodhpur	NWR	Level 3
Jolarpettai Jn.(JTJ)	MAS	SR	Level 3
Pathankot(PTK)	FZR	NR	Level 3
Gomoh Jn.(GMO)	DHN	ECR	Level 3
Saharsa Jn.(SHC)	SPJ	ECR	Level 3
ANAKAPALLE(AKP)	BZA	SCR	Level 3
Bapudham Motihari(BMKI)	SPJ	ECR	Level 3
Raigarh(RIG)	BSP	SECR	Level 3
Hapur(HPU)	MB	NR	Level 4
Tinsuka(TSK)	TSK	NFR	Level 4
Durg(DURG)	R	SECR	Level 4
Ernakulam Town(ERN)	TVC	SR	Level 4
Muzaffarnagar(MOZ)	DLI	NR	Level 4
Vizianagaram(VZM)	WAT	ECoR	Level 4
Dibrugarh Town(DBRT)	TSK	NFR	Level 4
Rampurhat(RPH)	HWH	ER	Level 4
Phagwara(PGW)	FZR	NR	Level 4
Daltonganj(DTO)	DHN	ECR	Level 4
Bhilwara(BHL)	Ajmer	NWR	Level 4
Indore(IND)	Ratlam	WR	Level 4
KATNI(KTE)	JBP	WCR	Level 4
BALLABGARG(BVH)	DLI	NR	Level 4
Shahjahanpur Jn.(SPN)	MB	NR	Level 4
KAZIPET JN(KZJ)	SC	SCR	Level 4
Mirzapur(MZP)	ALD	NCR	Level 4
Jagadhri(JUD)	UMB	NR	Level 4
Roorkee(RK)	MB	NR	Level 4
Rajnandgaon(RJN)	NGP	SECR	Level 4
Ujjain(UJN)	Ratlam	WR	Level 4
GUNTAKAL JN.(GTL)	GTL	SCR	Level 4
Buxar(BXR)	DNR	ECR	Level 4

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Srikakulam Road(CHE)	WAT	ECoR	Level 4
Rewari(RE)	Jaipur	NWR	Level 4
Bandikui(BKI)	Jaipur	NWR	Level 4
Rajendra Nagar (T)(RJPB)	DNR	ECR	Level 4
CHIRALA (CLX)	BZA	SCR	Level 4
GURGAON(GGN)	DLI	NR	Level 4
Jalandhar City(JUC)	FZR	NR	Level 4
Hisar(HSR)	Bikaner	NWR	Level 4
Rampur(RMU)	MB	NR	Level 4
SAUGOR(SGO)	JBP	WCR	Level 4
Kurduwadi(KWV)	SUR	CR	Level 4
Bhadohi(BOY)	LKO	NR	Level 4
KURNOOL TOWN(KRNT)	HYB	SCR	Level 4
Raixaul Jn.(RXL)	SPJ	ECR	Level 4
Sultanpur(SLN)	LKO	NR	Level 4
WARANGAL(WL)	SC	SCR	Level 4
Coochbehar(COB)	APDJ	NFR	Level 4
Akola(AK)	BSL	CR	Level 4
Tirur(TIR)	PGT	SR	Level 4
Etawah(ETW)	ALD	NCR	Level 4
Bhilai Power House(BPHB)	R	SECR	Level 4
Khagaria Jn.(KGG)	SEE	ECR	Level 4
Balasore(BLS)	KGP	SER	Level 4
Raiganj(RGJ)	KIR	NFR	Level 4
Meerut Cant(MUT)	DLI	NR	Level 4
Belthara Road(BLTR)	Varanasi	NER	Level 4
Marwar Jn(MJ)	Ajmer	NWR	Level 4
Siwan Jn.(SV)	Varanasi	NFR	Level 4
Jogbani(JBN)	KIR	NFR	Level 4
Rae-Bareli Jn.(RBL)	LKO	NR	Level 4
Badnera(BD)	BSL	CR	Level 4
MADHUPUR(MDP)	ASN	ER	Level 4
Naihati Jn.(NH)	HWH	ER	Level 4
ANANTAPUR(ATP)	GTL	SCR	Level 4
Sasaram Jn.(SSM)	MGS	ECR	Level 4
Kiul Jn.(KEU)	DNR	ECR	Level 4
GUDUR JN.(GDR)	BZA	SCR	Level 4
Fatehpur(FTP)	ALD	NCR	Level 4
Danapur(DNR)	DNR	ECR	Level 4
Bhivani (BNW)	Bikaner	NWR	Level 4
Shegaon(SEG)	BSL	CR	Level 4
Jharsuguda(JSG)	CKP	SER	Level 4

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Agra Fort(AF)	AGC	NCR	Level 4
FARIDABAD(FDB)	DLI	NR	Level 4
Adarsnagardelhi(ANDI)	DLI	NR	Level 4
Jaynagar(JYG)	SPJ	ECR	Level 4
Khammam(KMT)	SC	SCR	Level 4
Gulbarga(GR)	SUR	CR	Level 4
Raja Ki Mandi(RKM)	AGC	NCR	Level 4
PANIPAT(PNP)	DLI	NR	Level 4
Ayodhya(AY)	LKO	NR	Level 4
Aligarh(ALJN)	ALD	NCR	Level 4
Bharatpur(BTE)	KOTA	WCR	Level 4
Saharanpur(SRE)	UMB	NR	Level 4
Banda(BNDA)	JHS	NCR	Level 4
Shalimar(SHM)	KGP	SER	Level 4
GUNTUR JN(GNT)	GNT	SCR	Level 4
Azamgarh(AMH)	Varanasi	NER	Level 4
ChitraKutdham Karwi(CKTD)	JHS	NCR	Level 4
Meerut City(MTC)	DLI	NR	Level 4
Bandel(BDC)	HWH	ER	Level 4
Jamui(JMU)	DNR	ECR	Level 4
Samastipur Jn.(SPJ)	SPJ	ECR	Level 4
Kolhapur(KOP)	PA	CR	Level 4
Bijapur(BJP)	UBL	SWR	Level 4
Singrauli(SGRL)	DHN	ECR	Level 4
Palsa(PSA)	KUR	ECoR	Level 4
Jaunpur(JNU)	LKO	NR	Level 5
Patna Sahib Jn.(PNC)	DNR	ECR	Level 5
DELHI SHAHADRA(DSA)	DLI	NR	Level 5
Tundla(TDL)	ALD	NCR	Level 5
Akbar Pur(ABP)	LKO	NR	Level 5
Ghaziabad(GZB)	DLI	NR	Level 5
Lonavala(LNL)	BB	CR	Level 5
Unnao(ON)	LKO	NR	Level 5
Ratlam(RTM)	Ratlam	WR	Level 5
Narkatiaganj Jn.(NKE)	SPJ	ECR	Level 5
Barddhaman(BWN)	HWH	ER	Level 5
Mahoba(MBA)	JHS	NCR	Level 5
Dharwad(DWR)	UBL	SWR	Level 5
Jalandhar Cantt.(JRC)	FZR	NR	Level 5
Betiah(BTH)	SPJ	ECR	Level 5
Phaphund(PHD)	ALD	NCR	Level 5
Morena(MRA)	JHS	NCR	Level 5
Pratapgarh(PBH)	LKO	NR	Level 5

**Cleanliness Ranking Order based on Passenger Feedback
A category (332 Stations)**

Station Name	Division	Railway	Level
Ara Jn.(ARA)	DNR	ECR	Level 5
Sagauli Jn.(SGL)	SPJ	ECR	Level 5
Anugrah Narayan Road(AUBR)	MGS	ECR	Level 5
janghai(JNH)	LKO	NR	Level 5
Bakhtiyarpur Jn.(BKP)	DNR	ECR	Level 5
Shahganj(SHG)	LKO	NR	Level 5
RAICHUR(RC)	GTL	SCR	Level 5
Ballia(BUI)	Varanasi	NER	Level 5
Madhubani(MBI)	SPJ	ECR	Level 5
